

BEFORE THE
POSTAL REGULATORY COMMISSION
WASHINGTON, D.C. 20268-0001

MARKET DOMINANT PRODUCT PRICES
INBOUND MARKET DOMINANT MULTI-SERVICE AGREEMENTS
WITH FOREIGN POSTAL OPERATORS
KOREA POST - UNITED STATES POSTAL SERVICE BILATERAL
AGREEMENT (MC2010-35)
NEGOTIATED SERVICE AGREEMENT

Docket No.
R2013-9

**NOTICE OF UNITED STATES POSTAL SERVICE OF TYPE 2 RATE ADJUSTMENT,
AND NOTICE OF FILING FUNCTIONALLY EQUIVALENT BILATERAL AGREEMENT
WITH KOREA POST**
(September 10, 2013)

In accordance with 39 C.F.R. § 3010.40 *et seq.*, pursuant to authorization from its Governors, the United States Postal Service (Postal Service) hereby provides notice of a Type 2 rate adjustment, that results in improvement over default rates established under the Universal Postal Union (UPU) Acts for inbound letter-post items. This notice concerns a bilateral agreement with Korea Post (Korea Post Agreement), which establishes a service for delivery confirmation scanning for Letter Post small packets.

The Commission determined that a previous agreement with China Post Group that is the subject of Docket No. R2010-6 (China Post 2010 Agreement) and the agreement with Koninklijke TNT Post BV and TNT Post Pakketservice Benelux BV that is the subject of Docket No. R2010-5 (TNT Agreement) should be included in the Inbound Market-Dominant Multi-Service Agreements with Foreign Postal Operators 1 (MC2010-35, R2010-5 and R2010-6).¹ These two agreements respectively were superseded by the China Post Group agreement that is the subject of Docket No.

¹ PRC Order No. 549, Order Adding Inbound Market Dominant Multi-Service Agreements with Foreign Postal Operators 1 to the Market Dominant Product List and Approving Included Agreements, Docket Nos. MC2010-35, R2010-5, and R2010-6, September 30, 2010, at 12.

R2013-2 (China Post 2012 Agreement) and the Royal PostNL BV agreement that is the subject of Docket No. R2013-4 (PostNL Agreement). The Commission determined that the two successor agreements should be included in the Inbound Market Dominant Multi-Service Agreements with Foreign Postal Operators 1 product.² The Commission also determined that:

- the inbound portion of the bilateral agreement with Hongkong Post filed in Docket No. R2011-4 (Hongkong Post Agreement), which was superseded by a successor bilateral agreement with Hongkong Post filed in Docket No. R2013-3 (Hongkong Post 2012 Agreement);³
- the inbound portion of the bilateral agreement with China Post Group that is the subject of Docket No. R2011-7 (China Post 2011 Agreement);⁴ and
- the bilateral agreement with Singapore Post Limited that is the subject of Docket No. R2012-1 (Singapore Post 2011 Agreement), which was superseded by modifications filed in Docket No. R2013-5 (Singapore Post 2012 Agreement) and Docket No. R2013-8 (Singapore Post 2013 Agreement),⁵

² PRC Order No. 1598, Order Approving an Additional Inbound Market Dominant Multi-Service Agreement with Foreign Postal Operators 1 Negotiated Service Agreement (with China Post Group), Docket No. R2013-2, December 28, 2013, at 8; PRC Order No. 1602, Order Approving an Additional Inbound Market Dominant Multi-Service Agreement with Foreign Postal Operators 1 Negotiated Service Agreement (with Royal PostNL BV), Docket No. R2013-4, December 28, 2012, at 8.

³ PRC Order No. 700, Order Approving Rate Adjustment for Hongkong Post - United States Postal Service Letter Post Bilateral Agreement Negotiated Service Agreement, Docket No. R2011-4, March 18, 2011, at 8; PRC Order No. 1597, Order Approving an Additional Inbound Market Dominant Multi-Service Agreement with Foreign Postal Operators 1 Negotiated Service Agreement (with Hongkong Post), Docket No. R2013-3, December 28, 2013, at 8.

⁴ PRC Order No. 871, Order Concerning an Additional Inbound Competitive Multi-Service Agreements with Foreign Postal Operators 1 Negotiated Service Agreement, Docket No. R2011-7, September 23, 2011, at 7.

⁵ PRC Order No. 995, Order Approving Rate Adjustment for Singapore Post - United States Postal Service Letter Post Bilateral Agreement Negotiated Service Agreement, Docket No. R2012-1, November 23, 2011, at 7; PRC Order No. 1610, Order Approving an Additional Inbound Market Dominant Multi-Service Agreement with Foreign Postal Operators 1 Negotiated Service Agreement (with Singapore Post), Docket No. R2013-5, January 3, 2013, at 8; PRC Order No. 1766 Order Approving Modification to

should be included in the Inbound Market Dominant Multi-Service Agreements with Foreign Postal Operators 1 product.

Because, as discussed in this notice, the Korea Post Agreement that is the subject of this docket is similar to the other agreements filed as part of the Inbound Market-Dominant Multi-Service Agreements with Foreign Postal Operators 1, the Postal Service requests that the Korea Post Agreement be included within the Inbound Market-Dominant Multi-Service Agreements with Foreign Postal Operators 1 (MC2010-35) product.

Attachment 1 to this Notice is the Postal Service's application for non-public treatment of these materials. A redacted copy of the Korea Post Agreement is included in the public version of this filing as Attachment 2. The full text of the agreement and supporting financial documentation are being filed separately under seal with the Commission. A redacted version of the supporting financial documentation is included with this filing as a separate Excel file.

I. Notice of Agreement and Rate Adjustment

A. Criteria under Part 3010, Subpart D of the Rules of Practice and Procedure

The Postal Service provides the following answers, descriptions, and affirmations in response to the criteria for contents of a notice of agreement in support of a negotiated service agreement, as provided in 39 C.F.R. § 3010.42. This statement provides support for the implementation of the Korea Post Agreement and the establishment of the rates offered therein.

(a) ... [A] notice of agreement that shall include at a minimum:

- (1) A copy of the negotiated service agreement;*
- (2) The planned effective date(s) of the proposed rates;*
- (3) A representation or evidence that public notice of the planned changes has been issued or will be issued at least 45 days before the effective date(s) for the proposed new rates; and*
- (4) The identity of a responsible Postal Service official who will be available to provide prompt responses to requests for clarification from the Commission.*

As described above, a copy of the Korea Post Agreement is being filed under seal in connection with this filing. The agreement's inbound market dominant rates are planned to become effective on October 1, 2013. Public notice of these rates is being given through this Notice at least 45 days before the effective date. Mr. Shea Felix, Director, Global Business Solutions, will be available to provide prompt responses to requests for clarification from the Commission.

- (b) A statement identifying all parties to the agreement and a description clearly explaining the operative components of the agreement.*

The parties to the Korea Post Agreement are the United States Postal Service and Korea Post, the postal operator for the Republic of Korea. The Korea Post Agreement establishes a service for delivery confirmation scanning with Letter Post small packets, which is similar to the service for delivery confirmation scanning with Letter Post small packets established by the China Post 2010 Agreement, the China Post 2012 Agreement, the Hongkong Post Agreement, Hongkong Post 2012 Agreement, the China Post 2011 Agreement, the Singapore Post 2011 Agreement, the Singapore Post 2012 Agreement, and the Singapore Post 2013 Agreement.

- (c) Details regarding the expected improvements in the net financial position or operations of the Postal Service. The projection of change in net financial position as a result of the agreement shall include for each year of the agreement:*

- (1) The estimated mailer-specific costs, volumes, and revenues of the Postal Service absent the implementation of the negotiated service agreement;*
- (2) The estimated mailer-specific costs, volumes, and revenues of the Postal Service which result from implementation of the negotiated service agreement;*
- (3) An analysis of the effects of the negotiated service agreement on the contribution to institutional costs from mailers not party to the agreement; and*
- (4) If mailer-specific costs are not available, the source and derivation of the costs that are used shall be provided, together with a discussion of the currency and reliability of those costs and their suitability as a proxy for the mailer-specific costs.*

The Postal Service provided the required information about expected financial improvements, costs, volumes, and revenues in the financial workpapers that it filed under seal with this Notice.

- (d) An identification of each component of the agreement expected to enhance the performance of mail preparation, processing, transportation or other functions in each year of the agreement, and a discussion of the nature and expected impact of each such enhancement.*

For the Korea Post Agreement, operational improvements include the following.

- The parties have created a delivery confirmation service for Letter Post small packets, which is designed to track and report specified scanning events for customers in the country of origin and recipients in the United States.
- Annex 2 of the Korea Post Agreement advises as to the labeling and barcoding to be used by customers.
- Annex 4 of the Korea Post Agreement suggests sortations for routing to the Postal Service's International Service Centers based on destination ZIP Codes.

(e) Details regarding any and all actions (performed or to be performed) to assure that the agreement will not result in unreasonable harm to the marketplace.

This agreement will not result in unreasonable harm to the marketplace. Korea Post is in a position to avail itself of an agreement with the Postal Service of this type and scope. The United States' Private Express Statutes also generally prohibit entities other than the Postal Service from carrying inbound international letters commercially after entry at a U.S. port, at least below certain price and weight thresholds, unless a suspension or exception applies. The Postal Service is unaware of any private entity that would be able to serve the United States market for inbound Letter Post from Korea on the terms and scale contemplated in this agreement.

In addition, the Postal Service and Korea Post serve as their respective countries' designated operators for the exchange of mail, including in particular Letter Post, under rules set by the UPU. Designated operators ordinarily compensate one another for the delivery of Letter Post in accordance with terminal dues rates set by the UPU, unless a bilateral agreement is concluded.⁶ Because no other entities are in a position to serve as designated operators for the relevant types of mail either originating in the Republic of Korea or destined for the United States, and because no other entities are subject to terminal dues rates with respect to inbound Letter Post to the United States from the Republic of Korea, the market for the services offered under this agreement is in essence limited to its parties.

⁶ See Universal Postal Convention Article 27 ¶ 9.

Because there is no significant competition in the relevant market when the inbound Letter Post flows are considered in totality, the Postal Service submits that the agreement is unlikely to pose competitive harm to the marketplace.⁷

(f) Such other information as the Postal Service believes will assist the Commission to issue a timely determination of whether the requested changes are consistent with applicable statutory policies.

In this docket, the Postal Service is presenting only an agreement to deliver Letter Post in the United States that is tendered by a foreign postal operator, i.e., negotiated rates for an inbound market dominant product.

B. Data Collection Plan

Under 39 C.F.R. § 3010.43, the Postal Service must include with its notice of agreement “a detailed plan for providing data or information on actual experience under the agreement sufficient to allow evaluation of whether the negotiated service agreement operates in compliance with 39 U.S.C. [§] 3622(c)(10).”⁸ The Postal Service intends to report information on this Agreement through the Annual Compliance Report. The Postal Service will continue to cooperate with the Commission to provide any necessary information about mail flows from the Republic of Korea within the course of the annual compliance review process. Therefore, the Postal Service proposes that no special data collection plan be created for this Agreement. Furthermore, with respect to performance measurement, because this Agreement covers “merely a grouping of other products already being measured,”⁹ the Postal Service respectfully requests that it be excepted from separate reporting under 39 C.F.R. § 3055.3(a)(3). The Commission

⁷ This does not imply, however, that there is an absence of competition in this market. The market is liberalized to some degree, particularly for bulk business letters and heavier weight letter-post.

⁸ 39 C.F.R. § 3010.43.

⁹ PRC Order No. 292, Notice of Proposed Rulemaking on Periodic Reporting of Service Performance Measurements and Customer Satisfaction, Docket No. RM2009-11, September 2, 2009, at 15.

granted similar exceptions for China Post 2010 Agreement, the TNT Agreement, the China Post 2012 Agreement, the PostNL Agreement, the Hongkong Post Agreement, Hongkong Post 2012 Agreement, the China Post 2011 Agreement, the Singapore Post 2011 Agreement, the Singapore Post 2012 Agreement, the Hongkong Post 2012 Agreement and the Singapore Post 2013 Agreement.¹⁰

C. Statutory Criteria

Under 39 U.S.C. § 3622(c)(10), the criteria for the Commission's review are whether the agreement (1) improves the net financial position of the Postal Service or enhances the performance of operational functions, (2) will not cause unreasonable harm to the marketplace, and (3) will be available on public and reasonable terms to similarly situated mailers. The first two criteria have been addressed in Part IA above. With respect to the third criterion, there are no entities that are similarly situated to Korea Post in their ability to tender the broad-based Letter Post flows from the Republic of Korea under similar operational conditions, nor any other entities that serve as a designated operator for Letter Post originating in the Republic of Korea. Therefore, the Postal Service finds it difficult to conceive of a "similarly situated mailer" to which it could make a similar agreement available for each country-specific flow; accordingly, the Postal Service views this criterion as inapplicable in this instance.¹¹ Because all of the

¹⁰ PRC Order No. 549 at 12; PRC Order No. 1598 at 9; PRC Order No. 1602 at 9; PRC Order No. 700 at 9; PRC Order No. 1597 at 9; PRC Order No. 871, at 7; PRC Order No. 995 at 7; PRC Order No. 1610 at 9; PRC Order No. 1766 at 6; see also PRC Order No. 570, Order Concerning Postal Service Request for Semi-Permanent Exceptions from Periodic Reporting of Service Performance Measurement, Docket No. RM2010-11, September 3, 2010, at 23 (approving semi-permanent exceptions from service performance reporting for active market-dominant negotiated service agreements, including the agreement for inbound market-dominant services with Canada Post Corporation).

¹¹ See PRC Order No. 163, Order Concerning Bilateral Agreement with Canada Post for Inbound Market Dominant Services, Docket Nos. MC2009-7 and R2009-1, December 31, 2008, at 9-10 ("Given its narrow characterization of the underlying Agreement, the Postal Service's position [as to 'similarly situated

criteria set forth in 39 U.S.C. § 3622(c)(10) have been met, the Postal Service respectfully urges the Commission to act promptly by allowing the Agreement's rates to be implemented under 39 C.F.R. § 3010.40, as requested.

II. Functional Equivalence

The Korea Post Agreement that is the subject of this docket is functionally equivalent to China Post 2010 Agreement, the TNT Agreement, the China Post 2012 Agreement, the PostNL Agreement, the Hongkong Post Agreement, Hongkong Post 2012 Agreement, the China Post 2011 Agreement, the Singapore Post 2011 Agreement, the Singapore Post 2012 Agreement, and the Singapore Post 2013 Agreement. The terms of the Korea Post Agreement fit within the proposed Mail Classification (MCS) language for Inbound Market-Dominant Multi-Service Agreements with Foreign Postal Operators 1.¹² Therefore, the Korea Post Agreement and the agreements that have been previously included in the Inbound Market Dominant Multi-Service Agreements with Foreign Postal Operators 1 product conform to a common description.

The Korea Post Agreement, the China Post 2010 Agreement, the Hongkong Post Agreement, the China Post 2011 Agreement, the China Post 2012 Agreement, the PostNL Agreement, and the Singapore 2011 Agreement are constructed from a similar template and contain many similar terms and conditions. All of the agreements establish a service for delivery confirmation scanning with Letter Post small packets. Each contract is with a foreign postal operator. The cost characteristics of the

mailers'] is correct. For purposes of this proceeding, the Commission concludes that it would be largely an academic exercise to consider whether a broader characterization should be employed.").

¹² See 1602.4 Inbound Market Dominant Multi-Service Agreements with Foreign Postal Operators, Suppl MCS Markup 7 28 2011, Additional Supplemental Comments of United States Postal Service on Mail Classification Schedule, Docket No. RM2011-8, July 29, 2011, at 208.

agreements, as they relate to services for delivery confirmation scanning with Letter Post small packets, are similar.

Therefore, the Postal Service submits that the Korea Post Agreement is functionally equivalent to the China Post 2010 Agreement, the TNT Agreement, the China Post 2012 Agreement, the PostNL Agreement, the Hongkong Post Agreement, Hongkong Post 2012 Agreement, the China Post 2011 Agreement, the Singapore Post 2011 Agreement, the Singapore Post 2012 Agreement, and the Singapore Post 2013 Agreement and should be added to the market dominant product list within the same Inbound Market Dominant Multi-Service Agreements with Foreign Postal Operators 1 product listing.¹³ There are, however, a few differences between the Korea Post Agreement and the China Post 2010 Agreement, the TNT Agreement, the China Post 2012 Agreement, the PostNL Agreement, the Hongkong Post Agreement, Hongkong Post 2012 Agreement, the China Post 2011 Agreement, the Singapore Post 2011 Agreement, the Singapore Post 2012 Agreement, and the Singapore Post 2013 Agreement. For simplicity, the Postal Service provides the following comparison of the Korea Post Agreement with the Singapore 2011 Agreement.¹⁴ Material differences between the two agreements include the following:

¹³ As noted in the Postal Service's earlier classification request, "[i]f these agreements are added under a single product heading within the First-Class Mail class, then, presumably, other subsequent agreements similar to these instruments for country-specific inbound flows of Letter Post would be presented to the Commission under cover of a notice of filing, without the need for a separate classification request accompanying each such agreement." Request of United States Postal Service to Add Inbound Market-Dominant Multi-Service Agreements with Foreign Postal Operators to the Market Dominant Product List, Notice of Type 2 Rate Adjustments, and Notice of Filing Two Functionally Equivalent Agreements (Under Seal), Docket Nos. MC2010-35, R2010-5, and R2010-6, August 13, 2010, at 14.

¹⁴ The China Post 2010 Agreement and the TNT Agreement were added simultaneously to the market dominant product list as functionally equivalent in Docket Nos. MC2010-35, R2010-5, and R2010-6, without indicating which would serve as the "baseline" for functional equivalence comparisons with future agreements. In PRC Order No. 871, which concerned the China Post 2011 Agreement, at 6-7, the Commission stated that "[b]ecause the Postal Service has not identified a 'baseline agreement,' the current agreements collectively serve as the measure for functional equivalence. The Commission may

- Paragraph 1 of Article 8, Termination, is slightly different because the failure by a Party to make timely and full payment of any undisputed invoice or portion of an invoice so constitutes good cause.
- Annex 2 to the Korea Post Agreement contains a section related to the Postal Service charging interest to Korea Post on all undisputed invoices and undisputed portions of invoices for inbound mail streams which are past due.

The Postal Service does not consider that the specified differences detract from the conclusion that the Korea Post Agreement is functionally equivalent to the Singapore 2011 Agreement and other agreements in the Inbound Market-Dominant Multi-Service Agreements with Foreign Postal Operators 1 product grouping.

III. Application for Non-Public Treatment

The Postal Service maintains that certain portions of the agreement and related financial information should remain confidential. In accordance with 39 C.F.R. § 3007.21, the Postal Service files as Attachment 1 to this Request its application for non-public treatment of materials filed under seal. A full discussion of the required elements of the application appears in Attachment 1.

IV. Conclusion

For the reasons discussed, the Postal Service believes that the agreement with Korea Post discussed herein should be added to the product listing for Inbound Market-Dominant Multi-Service Agreements with Foreign Postal Operators 1 product.

review this issue further in the event that the Postal Service does submit an agreement to be considered a baseline agreement.” The Postal Service believes that the comparison provided here is illuminating and appropriate.

In accordance with the provisions of 39 C.F.R. §3055.3(a)(3), the Postal Service also asks that the Commission approve an exception to the performance reporting requirements for all contracts added to the Mail Classification Schedule as Inbound Market-Dominant Multi-Service Agreements with Foreign Postal Operators because the performance of the products covered by those agreements is already included in the measurement of other products.

Respectfully submitted,

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ATTACHMENT 1

APPLICATION OF THE UNITED STATES POSTAL SERVICE FOR NON-PUBLIC TREATMENT OF MATERIALS

In accordance with 39 C.F.R. § 3007.21 and Order No. 225,¹ the United States Postal Service (Postal Service) hereby applies for non-public treatment of certain materials filed with the Commission in this docket. The materials pertain to the inbound market dominant agreement between the Postal Service and Korea Post (Agreement) filed in this proceeding. The Agreement and supporting documents establishing compliance are being filed separately under seal with the Commission. A redacted copy of the Agreement is filed with the Request as Attachment 2. In addition, a redacted version of the supporting financial documentation is included with this public filing as a separate Excel file.

The Postal Service hereby furnishes the justification required for this application by 39 C.F.R. § 3007.21(c) below.

(1) The rationale for claiming that the materials are non-public, including the specific statutory basis for the claim, and a statement justifying application of the provision(s);

The materials designated as non-public consist of information of a commercial nature that would not be publicly disclosed under good business practice. In the Postal Service's view, this information would be exempt from mandatory disclosure pursuant to 39 U.S.C. § 410(c)(2) and 5 U.S.C. § 552(b)(3) and (4).² Because the portions of the materials that the Postal Service is

¹ PRC Order No. 225, Final Rule Establishing Appropriate Confidentiality Procedures, Docket No. RM2008-1, June 19, 2009.

² In appropriate circumstances, the Commission may determine the appropriate level of confidentiality to be afforded to such information after weighing the nature and extent of the likely commercial injury to the Postal Service against the public interest in maintaining the financial

applying to file only under seal fall within the scope of information not required to be publicly disclosed, the Postal Service asks the Commission to support its determination that these materials are exempt from public disclosure and grant its application for their non-public treatment.

(2) Identification, including name, phone number, and e-mail address for any third party who is known to have a proprietary interest in the materials, or if such an identification is sensitive, contact information for a Postal Service employee who shall provide notice to that third party;

In the case of the instant Agreement, the Postal Service believes that the only third party with a proprietary interest in the materials is the foreign postal operator with whom the contract is made. Through text in the Agreement, the Postal Service has already informed the postal operator, in compliance with 39 C.F.R. § 3007.20(b), of the nature and scope of this filing and the operator's ability to address its confidentiality concerns directly with the Commission. Due to the sensitive nature of the Postal Service's rate relationship with the affected foreign postal operator, the Postal Service proposes that a designated Postal Service employee serve as the point of contact for any notices concerning the Agreement. The Postal Service identifies as an appropriate contact person Mr. Shea Felix, Director, Global Business Solutions. Mr. Felix's phone number is (202) 268-6122, and his email address is shea.r.felix@usps.gov.³

transparency of a government establishment competing in commercial markets. 39 U.S.C. § 504(g)(3)(A). The Commission has indicated that "likely commercial injury" should be construed broadly to encompass other types of injury, such as harms to privacy, deliberative process, or law enforcement interests. PRC Order No. 194, Second Notice of Proposed Rulemaking to Establish a Procedure for According Appropriate Confidentiality, Docket No. RM2008-1, Mar. 20, 2009, at 11.

³ The Postal Service acknowledges that 39 C.F.R. § 3007.21(c)(2) appears to contemplate only situations where a third party's identification is "sensitive" as permitting the designation of a Postal Service employee who shall act as an intermediary for notice purposes. To the extent that the Postal Service's filing might be construed as beyond the scope of the Commission's rules, the

(3) A description of the materials claimed to be non-public in a manner that, without revealing the materials at issue, would allow a person to thoroughly evaluate the basis for the claim that they are non-public;

In connection with its Request filed in this docket, the Postal Service included an Agreement and financial work papers associated with that Agreement. These materials were filed under seal, with redacted copies filed publicly, after notice to the affected postal operator. The Postal Service maintains that the redacted portions of the Agreement and related financial information should remain confidential.

With regard to the Agreement filed in this docket, the redactions withhold the actual prices being offered between the parties under the Agreement, as well as certain negotiated terms. The redactions applied to the financial work papers protect commercially sensitive information such as underlying costs and assumptions, negotiated pricing, and cost coverage projections. To the extent practicable, the Postal Service has limited its redactions in the work papers to the actual information it has determined to be exempt from disclosure under 5 U.S.C. § 552(b).

(4) Particular identification of the nature and extent of commercial harm alleged and the likelihood of such harm;

If the portions of the Agreement that the Postal Service determined to be protected from disclosure due to their commercially sensitive nature were to be disclosed publicly, the Postal Service considers that it is quite likely that it would suffer commercial harm. Information about negotiated pricing is commercially sensitive, and the Postal Service does not believe that it would be disclosed

Postal Service respectfully requests a waiver to designate a Postal Service employee as the contact person under these circumstances, for the reasons provided in the text above.

under good business practices. Foreign postal operators could use the information to their advantage in negotiating the terms of their own agreements with the Postal Service. Competitors could also use the information to assess the offers made by the Postal Service to foreign postal operators or other customers for any possible comparative vulnerabilities and focus sales and marketing efforts on those areas, to the detriment of the Postal Service. The Postal Service considers these to be highly probable outcomes that would result from public disclosure of the redacted material.

The financial work papers include specific information such as costs, assumptions used in pricing decisions, the negotiated prices themselves, projections of variables, and contingency rates included to account for market fluctuations and exchange risks. All of this information is highly confidential in the business world. If this information were made public, the Postal Service's competitors would have the advantage of being able to determine the absolute floor for Postal Service pricing, in light of statutory, regulatory, or policy constraints. Thus, competitors would be able to take advantage of the information to offer lower pricing to postal customers, while subsidizing any losses with profits from other customers. Eventually, this could freeze the Postal Service out of the relevant inbound delivery services markets. Given that these spreadsheets are filed in their native format, the Postal Service's assessment is that the likelihood that the information would be used in this way is great.

Potential customers could also deduce from the rates provided in the Agreement or from the information in the workpapers whether additional margin

for net contribution exists under Agreement's prices. The settlement charges between the Postal Service and the foreign postal operator constitute costs underlying the postal services offered to each postal operator's customers, and disclosure of this cost basis would upset the balance of Postal Service negotiations with contract customers by allowing them to negotiate, rightly or wrongly, on the basis of the Postal Service's perceived supplier costs. From this information, each foreign postal operator or customer could also attempt to negotiate ever-decreasing prices, such that the Postal Service's ability to negotiate competitive yet financially sound rates would be compromised. Even the foreign postal operator involved in the Agreement at issue in this docket could use the information in the work papers in an attempt to renegotiate the rates in its instrument by threatening to terminate its current Agreement.

Price information in the Agreement and financial spreadsheets also consists of sensitive commercial information of the foreign postal operator. Disclosure of such information could be used by competitors of the foreign postal operator to assess the foreign postal operator's underlying costs, and thereby develop a benchmark for the development of a competitive alternative. The foreign postal operator would also be exposed to the same risks as the Postal Service in customer negotiations based on the revelation of their supplier costs.

(5) At least one specific hypothetical, illustrative example of each alleged harm;

Harm: Public disclosure of the prices in the Agreement, as well as any negotiated terms, would provide foreign postal operators or other potential customers extraordinary negotiating power to extract lower rates from the Postal Service.

Hypothetical: The negotiated prices are disclosed publicly on the Postal Regulatory Commission's website. Another postal operator sees the price and determines that there may be some additional profit margin below the rates provided to either operator. The other postal operator, which was offered rates comparable to those published in the Agreement, then uses the publicly available rate information to insist that it must receive lower rates than those the Postal Service has offered.

Harm: Public disclosure of information in the financial work papers would be used by competitors and customers to the detriment of the Postal Service.

Hypothetical: A competing delivery service obtains unredacted versions of the financial workpapers from the Postal Regulatory Commission's website. It analyzes the workpapers to determine what the Postal Service would have to charge its customers in order to comply with business or legal considerations regarding cost coverage and contribution to institutional costs. It then sets its own rates for products similar to what the Postal Service offers its customers below that threshold and markets its purported ability to beat the Postal Service on price for international delivery services. By sustaining this below-market strategy for a relatively short period of time, the competitor, or all of the Postal Service's competitors acting in a likewise fashion, would freeze the Postal Service out of one or more relevant international delivery markets. Even if the competing providers do not manage wholly to freeze out the Postal Service, they will significantly cut into the revenue streams upon which the Postal Service relies to finance provision of universal service.

Harm: Public disclosure of information in the financial workpapers would be used detrimentally by the foreign postal operator's competitors.

Hypothetical: A competing international delivery service obtains a copy of the unredacted version of the financial workpapers from the Postal Regulatory Commission's website. The competitor analyzes the workpapers to assess the foreign postal operator's underlying costs for the corresponding products. The competitor uses that information as a baseline to negotiate with U.S. companies to develop lower-cost alternatives.

(6) The extent of protection from public disclosure deemed to be necessary;

The Postal Service maintains that the redacted portions of the materials filed non-publicly should be withheld from persons involved in competitive decision-making in the relevant market for international delivery products (including both private sector integrators and foreign postal operators), as well as their consultants and attorneys. Additionally, the Postal Service believes that actual or potential customers of the Postal Service for this or similar products (including other postal operators) should not be provided access to the non-public materials. This includes the counter-party to the Agreement with respect to all materials filed under seal except for the text of the postal operator's Agreement, to which that counter-party already has access.

(7) The length of time deemed necessary for the non-public materials to be protected from public disclosure with justification thereof; and

The Commission's regulations provide that non-public materials shall lose non-public status ten years after the date of filing with the Commission, unless

the Commission or its authorized representative enters an order extending the duration of that status. 39 C.F.R. § 3007.30.

(8) Any other factors or reasons relevant to support the application.

None.

Conclusion

For the reasons discussed, the Postal Service asks that the Commission grant its application for non-public treatment of the identified materials.

**KOREA POST – UNITED STATES POSTAL SERVICE
MULTI-PRODUCT BILATERAL AGREEMENT**

This Agreement ("Agreement") is between the United States Postal Service ("USPS"), an independent establishment of the Executive Branch of the Government of the United States with offices at 475 L'Enfant Plaza SW, Washington, DC 20260, and Korea Post, the postal operator in the Republic of Korea, organized and existing under the laws of the Republic of Korea, and having a place of business at Ministry of Science, ICT and Future Plan at 6, Jong-ro, Jongno-gu, Seoul, 110-110, Korea. The USPS and Korea Post may be referred to individually as a "Party" and together as the "Parties."

INTRODUCTION

The Parties desire to enter into a non-exclusive relationship whereby the Parties will provide each other certain products and/or services pursuant to the terms and conditions contained herein;

The Parties acknowledge and understand that the commencement of performance under this Agreement is subject to the approval of and/or non-objection by various entities with oversight responsibilities, which may include but not be limited to the USPS management's executive committee, the USPS Governors, and/or the U.S. Postal Regulatory Commission. Accordingly, Korea Post acknowledges and understands that the ability of the USPS to perform under this Agreement may not occur, and in this respect the provisions of Articles 2 and 3 shall apply;

In light of the aforementioned acknowledgements, the Parties desire to be bound by the terms of this Agreement as well as the terms of Article 3 of this Agreement entitled "Conditions Precedent";

NOW, in consideration of the mutual promises set forth below, the Parties hereby agree as follows:

Article 1: Purpose of the Agreement

The purpose of this Agreement is to develop a new packet with delivery scanning product for small packets that meet certain minimum size requirements, do not exceed 2 kilograms in weight, and are within the size limits established in Universal Postal Union Letter Post Regulations Article RL 122, as specified in Annexes 1 and 2 of this Agreement.

Article 2: Oversight and Effective Date

The terms and pricing set forth under this Agreement require the approval from various entities that have oversight responsibilities for the USPS as set out in Article 3 below. Upon execution of this Agreement, the USPS shall seek such approval. The Parties agree that this Agreement shall come into effect after all such approvals have been obtained by USPS and notification to Korea Post by USPS that all such approvals have been obtained. The date of notification shall be "the Effective Date," unless an alternative date is proposed by the USPS' and agreed to by Korea Post in a return communication, in which case that alternative date shall be the Effective Date.

Article 3: Conditions Precedent

The Parties acknowledge and understand that all obligations of the USPS under this Agreement shall be contingent on the USPS receiving approvals from, and/or non-objection by one or more internal and external bodies that have oversight responsibilities. Conditions Precedent may include but are not limited to: approvals or, if applicable, non-objection, from USPS management, the USPS executive committee, the Governors of the USPS, and the U.S. Postal Regulatory Commission. The Parties acknowledge that this Agreement might not be approved by such bodies. Until such time that all Conditions Precedent are fulfilled that are necessary to provide the products or services contemplated under this Agreement, no obligation shall exist for the USPS or Korea Post and no benefit or rights granted through this Agreement shall inure to either Party unless and until the Effective Date occurs and upon such occurrence the Conditions Precedent shall have been fulfilled.

Article 4: Limitation on Liability and Costs

In the event that the Conditions Precedent are not fulfilled, the USPS and Korea Post shall have no liability, which shall include no obligation to pay costs associated with any action taken by Korea Post prior to the Effective Date of the Agreement. Further, in the event of termination of the Agreement or the failure of any Condition Precedent, neither Party shall be held liable for any damages including, without limitation, the following: actual damages; special damages; indirect damages; incidental damages; punitive damages; consequential damages; or any other damages, which shall include but not be limited to damages for loss of business profits; business interruption; any other loss; and/or any cost incurred by either Party attributable to such non-approval such as attorney's fees.

Article 5: Price Changes; No Effect on Service Terms

For each of the services with specific terms and conditions set forth in an attachment to this Agreement, any adjustments to the rates for the services shall be subject to the terms and conditions set forth in the Attachments or Annexes.

Article 6: Monetary Transactions

1. Each Party will bear the costs and retain the revenues for any work performed by itself and by agents or contractors on its behalf, unless the Parties agree to other arrangements to allocate costs or revenues and those arrangements are incorporated in an Amendment to this Agreement. Any such Amendment shall be governed by Article 18 below.
2. All taxes and duties are the sole responsibility of the Party to whom they are duly assessed and shall not be charged to any other Party in any form unless the Parties otherwise provide in an Amendment to this Agreement. Any such Amendment shall be governed by Article 18 below.

Article 7: Customs Inspection

USPS bears no responsibility for the disposition of items in the custody of U.S. Customs & Border Protection. Further, Korea Post understands that all contents of any item, including items that are treated as sealed mail under USPS regulations, are subject to inbound search and inspection by U.S. Customs & Border Protection, regardless of when the USPS elects to conduct verification and acceptance of any inbound items.

Article 8: Termination

1. Either Party may terminate this Agreement without cause upon 30 days advance written notice to be served on the other Party, with such termination effective as of the end of the calendar month in which the 30-day notice period expires. The right to terminate the Agreement for good cause remains unaffected, and failure by a Party to make timely and full payment of any undisputed invoice or portion of an invoice so constitutes good cause.
2. In the event of termination of the Agreement under this Article, the Parties shall be liable to make final settlement of all amounts owing as of the effective date of the termination. Each Party shall bear its own costs in the event of termination. All further rights and remedies shall remain unaffected.
3. In the event of termination, and as of the effective date of termination, the Parties shall revert to the default letter post rates applicable under the Universal Postal Union Convention effective at the time of such termination, and neither Party shall be liable to the other for any damages including, without limitation, actual, special, indirect, incidental, punitive, consequential or any other damages (including, without limitation, damages for loss of business profits, business interruption or any other loss) for any reason incurred as a result to the change of rates after termination.

Article 9: Dispute Resolution

1. The Parties intend to resolve all controversies under this Agreement informally through correspondence, oral communications, and informal meetings.
2. If the method described in the above paragraph proves insufficient to resolve a controversy, the Parties agree that the signatories to this agreement, or their replacement, shall provide a written description of the controversy to the other Party and a suggested outcome. The Parties will review the information provided and shall attempt in good faith to come to an agreement on the issue through correspondence, oral communications, or informal meetings.
3. If the methods described in the above paragraph prove insufficient to resolve a controversy, the Parties agree that each Party may exercise its right to terminate this Agreement, or an action relating to cost or revenue liability may be instituted and maintained only in the United States District Court for the District of Columbia.
4. Notwithstanding the provisions of this Article 9, and without prejudice to Article 11, paragraph 1, in the event of conflict or inconsistency between the provisions of this Article 9 and Article 11, paragraph 1, the provisions of Article 11, paragraph 1 shall prevail.

Article 10: Construction

Except as otherwise provided in this Agreement, this Agreement shall be governed by and construed in accordance with U.S. Federal law.

Article 11: Indemnification and Liability

1. The Parties acknowledge that aspects of liability or indemnification (including, but not limited to registered mail and air parcels) not expressly governed by this Agreement or its regulations are subject to the appropriate provisions of the Acts of the Universal Postal Union and any reservations the Parties have taken to those instruments.
2. In the event that an entity not party to this Agreement asserts claims against Korea Post or USPS that are attributable to the actions of the other Party to this Agreement, the latter Party shall indemnify the defending Party for, and hold the defending Party harmless from, any losses, damages or liabilities suffered by the defending Party as a result. In that instance, the indemnifying Party shall also reimburse the defending Party for all reasonable expenses incurred in connection with investigating, preparing for, or defending any such claim, whether in an administrative, regulatory or judicial proceeding, and whether or not the indemnified Party is named in the proceeding.
3. Except for liability and indemnification as described in Article 11, paragraphs 1 and 2, and final settlement under Article 8, no Party to this Agreement shall be liable to the other for any damages including, without limitation, actual, special, indirect, incidental, punitive, consequential or any other damages (including, without limitation, damages for loss of business profits, business interruption or any other loss) for any reason, including, but not limited to, breach of any term of this Agreement or negligence, unless required by applicable mandatory law.
4. Nothing in this Agreement shall be construed as an acknowledgment or concession regarding the validity of any claim or the entitlement of any Party to any amount of damages.

Article 12: Language

The official version of this Agreement, including all supporting documentation and correspondence, shall be in English. The English language shall be the controlling language for the purpose of interpreting this Agreement, and all correspondence between the Parties pertaining to this Agreement shall be in the English language. In the event of inconsistency between any terms of this Agreement, including its supporting documentation and

correspondence, and any translation into another language, the English language meaning shall control.

Article 13: Confidentiality Requirements

1. The Parties consider the rate information included in this Agreement to be commercially sensitive information and agree that it should not be disclosed to third parties except as required by law. Korea Post will treat as confidential and not disclose to third parties, absent express written consent by the USPS, any information related to this Agreement that it understands is treated as non-public by the U.S. Postal Regulatory Commission.
2. Korea Post acknowledges that as part of securing approval of this Agreement and in other subsequent regulatory filings, the Agreement and supporting documentation will be filed with the U.S. Postal Regulatory Commission ("Commission") in a docketed proceeding. Korea Post authorizes the USPS to determine the scope of information that must be made publicly available under the Commission's rules. Korea Post further understands that any unredacted portion of this document may be posted on the Commission's public website, www.prc.gov. In addition, the USPS may be required to file information in connection with this instrument (including revenue, cost, or volume data) in other Commission dockets, including Commission docket numbers ACR2014, and ACR2015. Korea Post has the right, in accordance with the Commission's rules, to address its confidentiality concerns directly with the Commission. The procedure for making an application to the Commission for non-public treatment of materials believed to be protected from disclosure is found at Title 39, Code of Federal Regulations, Section 3007.22, on the Commission's website: www.prc.gov/Docs/63/63467/Order225.pdf. At Korea Post's request, the U.S. Postal Service will notify Korea Post of the docket number of the Commission proceeding to establish the rates in this instrument under U.S. law, once that docket number has been assigned.

Article 14: Severability

If any of the provisions of this Agreement shall be held void or unenforceable, the other provisions shall survive and remain in full force and effect, subject only to either Party's unilateral right to terminate the Agreement.

Article 15: Notices

Any notice or other document to be given under this Agreement will be in writing and addressed as set out below. Notices may be delivered by hand, email, or Express Mail.

To the USPS:

Director, Global Business Solutions
United States Postal Service
475 L'Enfant Plaza SW, Room 4000
Washington, DC 20260
United States of America
shea.r.felix@usps.gov

To Korea Post:

Bureau of Posts
6, Jong-ro
Jongno-gu, Seoul, 110-110
Republic of Korea
kos@koreapost.go.kr

Article 16: Force Majeure

Neither party shall be liable for its failure to perform under the terms of this Agreement due to any contingency beyond its reasonable control, including acts of God, fires, floods, wars, sabotage, accidents, labor disputes or shortages, governmental laws, ordinances, rules and regulations, whether valid or invalid, court orders, whether valid or invalid, inability to obtain material, equipment, or transportation, and any other similar or different contingency.

Article 17: Legal Status of this Agreement

This Agreement constitutes a legally binding agreement on the part of each signatory hereto and does not bind the Parties' respective governments. The Parties acknowledge that this Agreement sets out the terms and conditions of a negotiated contractual arrangement between the Parties and is not an agreement entered into or subject to international law. This Agreement does not involve the creation of a wholly-owned subsidiary of any Party or a joint venture company or partnership funded in any ratio by the Parties. The Parties do not intend that any agency or partnership relationship be created between any of them by this Agreement.

Article 18: Amendment

This Agreement may be amended or extended only by mutual written agreement signed by authorized representatives of Korea Post and USPS. Neither a Party's acquiescence in any performance at variance to this Agreement nor a Party's failure to exercise any right or enforce any obligation shall be deemed an amendment to this instrument. The Amendment may be contingent upon any and all necessary approvals by USPS management, the USPS Governors, the USPS Board of Governors, and/or the U.S. Postal Regulatory Commission. If such approvals are required, the Amendment will not become effective until such time as all necessary approvals are obtained.

Article 19: Assignment

This Agreement may not be assigned in whole or in part by any Party without the prior written consent of the other parties. Each Party may, however, delegate certain of its responsibilities under this Agreement to a subsidiary or other affiliate entity within its organizational structure without the need for consent by the other Parties so long as such subsidiary or entity would be bound by this Agreement.

Article 20: Applicability of Other Laws

1. The Parties acknowledge that this Agreement does not involve the USPS's acquisition of property or services and is not subject to the Contract Disputes Act (41 U.S.C. §§ 601 et seq.).
2. The Parties recognize that performance under this Agreement may be subject to laws enacted or enforced by governmental entities and is contingent on each Party obtaining all consents, authorizations, orders, or approvals required under applicable law or policy to effectuate the Agreement.
3. The Parties understand that USPS may be required to provide copies of this Agreement to the U.S. Department of State and the U.S. Postal Regulatory Commission. Korea Post acknowledges that the entire Agreement, or portions thereof as the USPS determines to be appropriate, will be filed with the U.S. Postal Regulatory Commission with a notice to add it to the competitive and/or market dominant products list.

Article 21: Entire Agreement

1. Except as otherwise provided in this Agreement, this Agreement, including all Annexes to this Agreement, shall constitute the entire agreement between the Parties concerning the exchange of international mail described herein. Except as otherwise indicated in this agreement, any prior agreement, understanding, or representation of any kind pertaining to the subject matter of this Agreement and preceding the date of this Agreement shall not be binding upon either Party.
2. The Parties acknowledge that the provisions of the Universal Postal Convention and applicable regulations apply except to the extent inconsistent with this Agreement.

Article 22: Term

1. The Parties intend that the Effective Date of the settlement rates for the products set forth in Annex 1 of this Agreement shall be October 1, 2013.
2. The USPS will notify Korea Post of the Effective Date of the Agreement within thirty (30) days after all Conditions Precedent are satisfied. USPS shall have no obligation to notify Korea Post of the status of the approval process or of potential fulfillment of the approval process. The Agreement will remain in effect for one calendar year after the Effective Date unless terminated sooner pursuant to Article 8. Upon the expiration of this year period, the Agreement shall be re-evaluated by both Parties on whether to extend the agreement for the next calendar year or modify the Agreement.

Article 23: Intellectual Property, Co-Branding, and Licensing

The Parties acknowledge that in the service of improving existing international products or developing new international products under this Agreement that such products may be enhanced through the use of co-branding or the use of each Party's trademarks, logos or intellectual property. In such instances, the Parties acknowledge and agree that any use shall be subject to separate written agreements. The Parties acknowledge and agree that neither Party shall use the other Party's trademarks, logos or intellectual property until such time that a license for each specific such use has been executed by the Parties and all laws and regulations required for such license's effectiveness have been perfected, which shall include but not be limited to any recordation requirements.

Article 24: Survival

The provisions of Articles 4, 8, 9, 10, 11, 12, 13, 14, 15, 21, 22, and 23 shall survive the conclusion or termination of this agreement, as well as any other terms insofar as they apply to the Parties' continuing obligations to one another under the articles listed above.

Article 25: Paragraph Headings and Reference Citations

The titles to the paragraphs of this Agreement are solely for the convenience of the Parties and shall not be used to explain, modify, simplify, or aid in the interpretation of the provisions of this Agreement.

Article 26: Counterparts

The Parties may execute this Agreement in one or more counterparts (including by facsimile or by electronic means such as .pdf format). Not all Parties need be signatories to the same document. All counterpart signed documents shall be deemed an original and one instrument.

IN WITNESS WHEREOF, the Parties agree to be bound as of the latest date of signature to the terms and conditions of this Agreement.

Korea Post

이 진영

Lee Jinyoung
Director
International Business Division

August 30, 2013
Date

United States Postal Service

Giselle Valera

Giselle Valera
Managing Director, Global Business, and Vice
President

August 28, 2013
Date

Annex 1: Settlement Rates

Rates

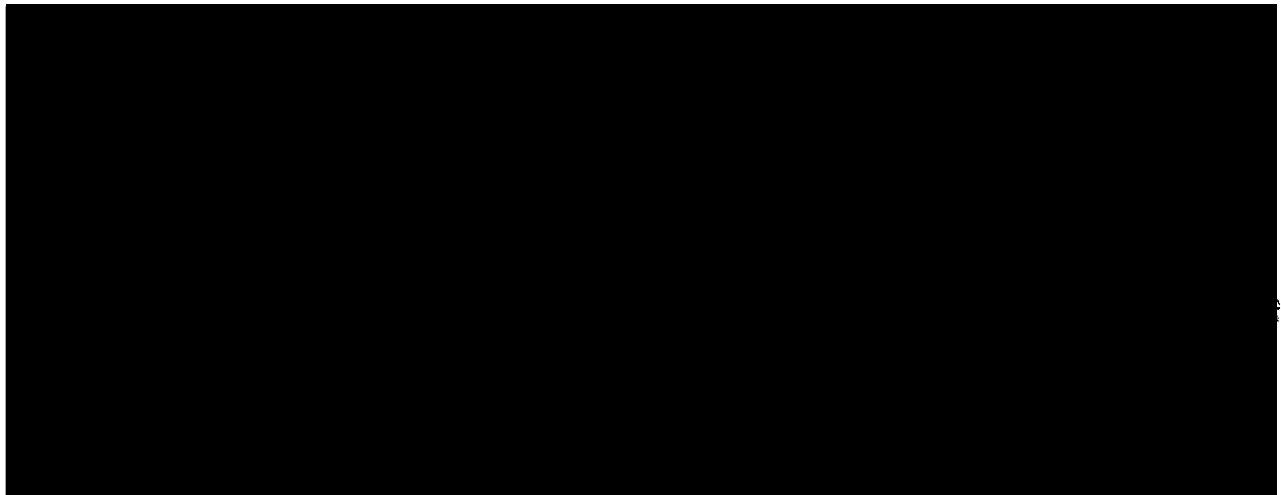
The rates below shall be in effect for the term of this Agreement, as set forth in Article 22. Changes in rates during the term of this Agreement will be negotiated and agreed to in accordance with Article 18.

Settlement rates listed in the tables included below are product stream rates per piece and per kilogram stated in Special Drawing Rights (SDRs) unless noted otherwise. The rates are set on the conditions that current work-sharing arrangements are substantially maintained. Any changes to current work-sharing (i.e., sortation and preparation) arrangements will be subject to negotiations and mutual written agreement, including, but not limited to, agreement as to any impact on pricing.

Additionally, each Party is encouraged, but not required, to consider offering to the other Party incentives for optional activities, such as sortation or separation changes.

Republic of Korea to United States

Mail Class Stream	Description		SDR/Piece	SDR/Kilo
A, UD, BG	Small Packet with Delivery Scanning			



Annex 2: Small Packets with Delivery Scanning (also known as "ePacket™")

Package Specific Preparation Requirements

1. **Package Dimensions and Weight.** Each package shipped under this agreement must conform to the size and weight limitations specified in the UPU Letter Post Manual or as bilaterally agreed. Specifically, each package shall not exceed 2 kilograms in weight or limits of size specified in UPU Article RL 122.
2. **Package Contents.** Packages shall conform to the importation restrictions of the United States as set forth in the *Mailing Standards of the United States Postal Service*, International Mail Manual, section 710 ("Treatment of Inbound Mail"), which can be accessed online at http://pe.usps.com/text/imm/immc7_001.htm; and in accordance with the United States country listing in the Universal Postal Union's List of Prohibited Items, which can be accessed at the Universal Postal Union website at <http://www.upu.int/en/activities/customs/list-of-prohibited-articles.html>. Packages should also conform to USPS's regulations on Mailable Dangerous Goods as set forth in IMM section 135, which can be accessed online at http://pe.usps.com/text/imm/immc1_013.htm. USPS shall not be responsible for the contents or customs status of any packages imported under this Agreement. For packages seized or disposed of by U.S. Customs and Border Protection and not released, the sending post will not be charged postage for those packages. For packages detained but eventually released, applicable postage will apply. The sending post agrees to communicate these requirements to shippers as a condition of shipment.
3. **Package Labeling.** Korea Post will consult with the Postal Service to create a co-designed label will be displayed on the outside of each small packet with delivery scanning. In addition, each item will display a completed and accurate customs declaration. The barcode shall utilize the LK and LN prefixes of the UPU S10 barcode construct. No items may be exchanged under this Agreement until the USPS and Korea Post agree to a package label.

Receptacle Preparation Requirements

1. **Separation from other products.** The Small Packet with Delivery Scanning product that is described in this Agreement will be sorted in receptacles separate from other mail pieces. Other international products, including, but not limited to, other Letter Post products, Express Mail Service (EMS), Air Parcels (Air CP), and direct entry packages, may not be commingled in receptacles containing Small Packet with Delivery Scanning items.
2. **Receptacle Identification.** Each receptacle will contain a 29-character UPU barcode containing the bilaterally agreed-upon mail subclass code of "UD."
3. **Receptacle Routing.** To expedite the processing and delivery of these packages, the sending post may present receptacles to corresponding Offices of Exchange (OEs) per the routings outlined in Annex 4.

Dispatch Preparation Requirements

1. **Separation from other products.** The Small Packet with Delivery Scanning product that is described in this Agreement will be dispatched separately from other mail pieces. Other international products, including but, not limited to, other Letter Post products, Express Mail Service (EMS), Air Parcels (Air CP), and direct entry packages, may not be commingled in dispatches containing Small Packet with Delivery Scanning items.
2. **Dispatch Identification.** Each dispatch will contain the bilaterally agreed-upon mail subclass code of "UD" and unique dispatch numbers, which shall not repeat within any settlement period.
3. **Dispatch Manifesting.** Each dispatch will be manifested using the existing PREDES messages, whereby the number of receptacles and the total weight and number of pieces contained in each receptacle will be transmitted as accurately and timely as possible.

Financial Requirements

Upon launching the ePacket, USPS and Korea Post shall settle these volumes, and other Letter Post volumes in accordance with current Letter Post settlement procedures. However, ePacket volumes will be identified and segregated from other Letter Post volume through the assignment of the "UD" mail subclass. At the end of the settlement period, the corresponding rate, as determined in this agreement, shall be applied to the corresponding Letter Post volume, as identified by the mail subclass. Korea Post agrees to generate unique dispatch numbers throughout the course of the settlement period.

General Settlement Requirements

Undisputed invoices or portions of invoices for any mail originating from Korea Post to USPS, including Letter Post; Air and Surface Parcels; and EMS, that are past due pursuant to current settlement procedures will be charged interest at a rate of 6% per annum. The portion of interest will be billed each month until the past due account balance (including accrued interest) is paid in full. To the extent that a portion of the invoice is disputed, only the undisputed portion will accrue interest if it becomes past due. No interest will be accrued unless the USPS invoices and provides a minimum of 30 days for payment.

Return Service, Customer Inquiries and Compensation

1. **Return Service.** Return service for undeliverable, refused, or missent packages will be provided consistent with the current procedures for letter-post small packets.
2. **Customer Inquiries.** USPS will not accommodate customer inquiries made by customers in either Korea or the United States through retail units, customer service hotlines, or other channels for ePacket.
3. **Compensation.** USPS does not offer indemnity or insurance for ePacket. Accordingly, unless the Parties agree otherwise in a separate written agreement, USPS shall have no such liability.

Service Standards

ePacket under this Agreement carry no day-certain or time-specific guarantee. Applicable domestic service standards apply once the packages are cleared through U.S. Customs & Border Protection and entered into the U.S. domestic mail stream.

Business Rules for International Mail Settlement for the ePacket™ Mail Stream

- **Mail Streams.** The ePacket™ mail stream consists of A UD BG.
- **Settlement Rate.** The settlement rate per piece and per kilogram is set forth in Annex 1.
- **Settlement Documents.** USPS will issue a separate ePacket™ invoice for the ePacket™ mail stream.
- **Settlement Timeline.** USPS will prepare the invoice on a quarterly basis. The ePacket™ billing cycle and payment term methodology is;
 - 1st day of the quarter begins the billing cycle
 - Last day of the quarter ends the billing cycle
 - 30 days after the last day of the quarter, USPS prepares the ePacket™ invoice and sends a hardcopy invoice to Korea Post
 - Payment is due 30 days after acceptance date.
 - Payment past due will be charged interest at a rate of 6% per annum as outlined in the general settlement requirements above.

▪ Discrepancy settlement method:

- Korea Post has 30 days to identify and communicate discrepancies after the day of the receipt of the invoice.
- USPS has 30 days to resolve the discrepancies after the day of receiving discrepancy notification from Korea Post
- Payment is due 30 days after USPS resolves the discrepancy
- If discrepancies are not completely resolved, payment for the non-disputed amount is due in 30 days, after the 30-day reconciliation period.

Annex 3: Detailed Item Content Restrictions

All items mailed under this Agreement must conform to the mailability requirements of the United States Postal Service, as detailed in the International Mail Manual sections 135 and 710; the United States country listing in the Universal Postal Union's List of Prohibited Items; and Domestic Mail Manual section 601. As of the execution date of this Agreement, these materials are available at the following websites, respectively:

http://pe.usps.gov/text/imm/immc1_013.htm

http://pe.usps.com/text/imm/immc7_001.htm

<http://www.upu.int/en/activities/customs/list-of-prohibited-articles.html>

<http://pe.usps.gov/text/dmm300/601.htm>

Annex 4: Office of Exchange Routing Details

The following table illustrates the appropriate U.S. point of entry based on the first digit of the destination address postal code for this Agreement. A more detailed table based on the first three digits can be provided upon request.

First Digit of Postal Code	Desired U.S. Point of Entry
0	JFK - New York
1	JFK - New York
2	JFK - New York
3	JFK - New York
4	ORD - Chicago
5	ORD - Chicago
6	ORD - Chicago
7	SFO - San Francisco
8	SFO - San Francisco OR LAX - Los Angeles
9	SFO - San Francisco OR LAX - Los Angeles